TRUMP AND MUSLIMS: SENTIMENT ANALYSIS OF MUSLIM COMMUNITY ON TWITTER



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I'm Dedicating this Thesis to my Beloved Mother "Abida Mukhtar"

Whose prayers shadowed me throughout my life

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Muslim Community on Twitter" submitter by Umar Raza S/o Mukhtar Ahmad. It is our judgement that, this thesis is stuffiest standard to warrant its acceptance by the International Islamic University, Islamabad for award of MS Degree in Media and Communication Studies.

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ABSTRACT

Social Media is one of the major source of information, education and entertainment around the world. Social Media has also became an important tool for someone to share their experiences and feelings. Even though, traditionally, sentiments were observed through facial expression and many dissimilar kinds of non-verbal behaviors that expressed by people about somebody or something. Nevertheless, in contemporary time, where the social media enables us to interact with each other around the globe, at the same time it encourages the people to support or reject someone by expressing their behavior in words openly. Moreover, Emotions can be expressed through Computer Mediated Communication are more clearer than Face to Face Communication. This study mainly focus on the Sentiments of American Muslims that they express through Twitter in reaction to American President Donald John Trump. For the analysis, the Muslim Representative Organization is used in this study. Moreover, the quantitative content analysis method is used for the analysis of tweets of American Muslims Organizations. Results shows that, Muslim have very negative emotions against Trump's hate speeches and anti-Muslim policies. These negative emotions included—Fear, Sadness and Anger. The researcher suggested that American establishment should take some positive steps and make better policies for Muslims.

Table of Contents

CHAPT	TER 1	
INTRO	DUCTION	
1.1.	American Muslims	2
1.2.	President Trump	3
1.3.	Significance of the Study	4
1.4.	Research Questions of the Study	5
1.5.	Objectives of the Study	5
СНАРТ	TER 2	6
LITER	ATURE REVIEW	6
2.1. N	Juslims in USA	6
2.1	.1. Muslim's Religion in USA	7
2.1	.2. Muslim's Education and Income	
2.1	.3. Conversion to Islam in Prisons	8
2.1	.4. Muslims' Life in US After 9/11	9
2.2. Is	slamophobia	10
2.3. S	ocial Media	12
2.4. N	Auslims Representative Organizations in US	13
2.4	.1. Muslim Rights Organizations	14
2.4	.2. Muslim Educational Organizations	17
2.4	3. Muslim Political Organizations	20
2.5. T	heoretical Framework	22
2.5	.1. Sentiments	23
2.5	2. Relationships Between Sentiments and Emotions	23
2.5	3. Emotions and Types of Emotions	23
2.5.	4. How Can Emotions be Identified	24
2.5.	5. Emotions in Group	25
2.5.	.6. Basic Emotions Symptoms	26
2.5.	7. What Emotions Can Do?	27
2.5.	8. Effects of Emotions	28
2.6. S	haver (1987) Hierarchical Model of Emotions	36
2.7. N	lajor Findings of Literature Review	37
СНАРТ	TER 3	38
METHO	DDOLOGY	38
_	cuantitative Content Analysis Method	
3.2. P	opulation of the Study	38

3.3. Sample of the Study	40
3.4. Unit of Analysis	4
3.5. Inter-Coder Reliability Test	42
3.5. Conceptualization of Emotions	42
3.6. Operationalization of Emotions	44
CHAPTER 4	48
RESULTS AND FINDINGS	48
CHAPTER 5	61
DISCUSSION AND CONCLUSION	61
CONCLUSION	65
Limitations of the Study	66
Recommendation and Opportunities for Future Research	67
REFERENCES	69
APPENDIX	78
List of Figures	
Figure 4.1	51
Figure 4.2	55
Figure 4.3	59
List of Tables	
Table 4.1	48
Table 4.2	53
Table 4.3	57

CHAPTER 1

INTRODUCTION

United States is multi-cultural, multi-ethnic, multi-religious and multi-racial place (Caputi et al., 2006). It encourages the immigrants around the world therefore, immigrants have been well-recognized as the great part of United States since early 19th Century (Isaacs, 2007). Muslims are the second big minority in US followed by Jews. The total population of both is 0.9% and 1.9% respectively (Pew Research, 2015). Every person belongs to different communities and societies are enjoying their status and rights in U.S. for many years. Moreover, the minority has full freedom to practice their religion in their best way because religion is only the way to solely meet with God (Jefferson, 1802). But due to the religious difference they are much frustrated and insecure in US. Furthermore, Muslims around the world are facing many complications especially in the countries where they are in minority. They are not getting the right as they should get (Ibrahim, 2011).

The recent elected President Mr. Donald John Trump, in his electoral campaign spoke against Muslims and publicized his hatred opinion and views about Muslims by referring them as Militant and terrorist groups. Furthermore, he has drawn the conclusion that, only Muslims are responsible in the declining of America's economy. In addition, he said that, Muslims are the big risk for world peace (Trump's Speeches, 2016). However, almost 20 million Muslims had casted their votes in recent presidential election (Green, 2017).

After oath taking ceremony he issued an executive order against Muslims. That order illustrated a Travel Ban in USA for the Muslims belongs to seven majority Muslim Countries including, Syria, Iraq, Iran, Sudan, Libya, Somalia and Yemen (Kertscher, 2017).

In the reaction of that, whole Muslim community across the world expressed their anger for President Trump. Additionally, the Muslim Community live in USA also expressed their emotions and sentiments towards him (Diamond, 2016). According to many reports and news information their reactions mostly belongs to Fear, Sadness, and Anger etc. (Times of India, 2017). They expressed their emotions to realize the world and particularly to USA govt. that they are also human and they also have the right of same respect as other nations get.

The current study will deeply focus on the reactions and sentiments of American Muslims in the response of Trump's hate speeches. For this purpose, the Muslim representative organizations will be selected that are working in US in different fields, such as, Muslim rights, educations/religious purpose and may be for political purpose.

1.1. American Muslims

Since 2001 after the 9/11 attack, the Muslims in USA are still facing many hate crimes, fear and anxiety, it is possible to increase in the amount of these feelings and crimes but, it is impossible to less these sentiments. Many researchers found that, about 40 percent American had an unfavorable view about Islam, half of the population had confidence in that; the Islam is a religion who boost the violence in the world. Moreover, almost 60 percent of American population responded as Islam has been completely different to their own religion, and lastly, 70 % American acknowledge that they know very little about Islam (Ghazal, 2007).

US Justice Department (2001) after 9/11, declared that, in US the hate crimes against Muslims has increased 1600% from earlier years. Furthermore, that percentage has been intensified up to 10 percent in between 2005 and 2006. A well-known Muslim representative organization "Council on American-Islamic Relations" (CAIR) had registered almost 2647 complaints related to civil rights in 2006. Figures suggested that, those complaints had rose 600% since 2000. However, more 37% grievance registered against govt. agencies.

Evidently, Native American also has been seemed as posing threat to their Muslim Community. Researchers mentioned two extensive prospects for that behavior of American. Firstly, Muslim and Islam just noted by the anti-democratic and violence based appearances. Secondly, Muslims have the more noticeable identification in US, particularly, belongs to Muslim's political attitudes. Both these causes to undermine the social status, racial and ethnic group membership (Ghazal, 2007).

The Muslims American Public Squares (2004) and Pew Research (2007) have taken the interview by the American Muslims about the issues and living problems as a minority in United States. By getting interview both organizations had drawn a conclusion that, Muslims in America had been assorted, united, typical in their behaviors. Furthermore, they have found that, Muslims have less interest in politics and they have a good social construction.

1.2. President Trump

The elected president of US Mr. Donald J. Trump was born in Queens, NY on June, 14, 1946. He is on second last in his siblings, his parents name is MacLeod Trump and Frederick C. His father was a builder and do the business of real estate. Furthermore, he was expert in erecting and maintaining the middle-income flats in Brooklyn, Staten and Queens. His Child (Donald J. Trump) was very energetic and competent. So that, his father sent him in NY Military Academy in his early age with the mission to get discipline and develop the behavior in optimistic side (www.biography.com).

Subsequently, Mr. Trump has gotten education for the period of two years at NY City's Fordham University. After that, he has shifted to Wharton School of Finance and Commerce in Pennsylvania University. In that place, he has got the degree of Undergraduate in 1968. (www.history.com).

Later on, Mr. Trump also shown his interest in politics on large scale. In 2016 he entered in presidential election race as a Republican candidate and beaten his 16 rivals in primaries. According to many views of experts he is well known protectionist and nationalist. His campaign has been covered by large free media, however, many of his statements are not controversial and false. He had got the victory in the presidential election against Democratic candidate Hillary Clinton on November 8, 2016. He won the election after losing the popular vote and become the fifth president of the same category. Moreover, he also become the first richest and aged person among the American president. Similarly, the first person without having any Military or Government service (www.forbes.com).

After becoming the President Mr. Trump revised many policies of former President Barack Obama. Moreover, he made some counter policies to Mr. Obama such as to withdraw the US from Cuban Thaw, Paris Climate Agreement and Trance Pacific Partnership. He also appointed the Neil Gorsuch to the Supreme Court. Furthermore, he issued an executive order for travel ban to US of six Muslim majority countries (Sherman, 2017).

1.3. Significance of the Study

The study of emotions is important because, it helps to understand the behavior of human in the conflict resolution. Many political psychologists and conflict resolution scholars study the emotions because they know the emotions help in understanding the behavior of the people about a phenomenon in a society (Halperin, 2010). However, the understanding of contexts is also important for this purpose (Lewin, 1951), similarly, it is significant to understand the psychological or physical phenomena in a desired society.

Scholars suggested that, it has been considered the significant marvels, specifically when we are examining the unique sort of social phenomena that may relate to instance, prolonged and violent intergroup conflict. The reason is that, there are many ways in which many

psychological and physical consequences of such realities shape the emotional experience of individuals are living within them.

By reviewing the traditional perspective of (James, 1884) the emotions are considered as the flexible retort arrangements (Frijida, 1986). Moreover, it is also considered as into view of an individual that appraises a condition as offering important tasks and opportunities (Tooby and Cosmides, 1990).

The other significant feature of this study is to find out the sentiment of a minority group living in a country where the dominant religion people are completely against to them. Moreover, this study will help to analyze different types of emotions related to anger, hate, fear and joy.

1.4. Research Questions of the Study

RQ1. What sentiments are expressed by the Muslim Expats and Native American about Donald J. Trump's speeches on Twitter?

RQ2. Whether the emotions expressed differ by religious categories?

RQ3. Of the Muslims tweets do the emotions expressed differ by type of organization?

1.5. Objectives of the Study

- To count the different types of sentiments that expressed by the Muslim Expats and Native American on Twitter.
- To find out the different types of emotions expressed by various religious categories' organization in the United States on Twitter.
- To measure the difference between the types of emotions in the tweets from various types
 of Muslim representative organizations.

CHAPTER 2

LITERATURE REVIEW

This study will deeply focus on the Muslims sentiments about Donald Trump on twitter. Muslims around the world are facing many challenges especially after the 9/11 incident. However, they are continuously, trying to defend themselves in their best way. Every terrorist attack or any other criminal activity around the world are considered in the part of Muslims. Therefore, the researcher selected the Muslim of US for sentiment analysis. Because Muslims are considered as the big part of United States population.

2.1. Muslims in USA

Pew Research Forum (2016) estimated that, almost 3.3 million Muslims has been living in US. Additionally, it has also determined that, there were almost 0.4% Muslim living in US in 2007 that jumped to 0.9% in 2014 this is only because of huge amount of migration. Report further indicated that, 23% of whole Muslim population in US has been converted, that including 8% black, 6% from unaffiliated religion, the ratio from Catholicism was 4% and the 3% among all converted from intense Protestantism.

Pew Research (2015) calculated that, in United States, there were almost 38% Muslims were Non-Hispanic white in 2014 that including Iranian and Arabs while that figure was at 32% in 2007. Likewise, 28% Muslims were from Asia that has been covering the areas of India, Pakistan & Bangladesh, that figure was at 20% in 2007. On the other side the Muslim figure fall in some races, 28% were black Muslims that down from 32%, 4% Hispanic down from 7%. At the last, the report concluded that, Asian and White proportion of Muslims has been increasing since last decade, however, at same period the Black percentage has been going down.

2.1.1. Muslim's Religion in USA

A religious survey (2014) found that, Muslims have more believe on religion as 64% of them considered it is necessary for life as compare to Catholics whose ratio is 58% for this believe. Survey indicated that, about 23% of Native-American converted to Islam. Among the total no. of converted Muslims, there were 59% belongs to African-American, while 34% were white. Amongst traditional religion of those converted has been figured out from Protestantism 67% Catholic 10% as well 15% had no religion.

The Sunni and Shia were considered as the big sects of Muslims in USA. Both sects have greater number of Masques in whole US. Furthermore, there were almost 3186 Masques existed in US till 2015 (www.islamthreat.com). Whereas, 55 Masques also belongs to Ahmadis. The largest Masque is Center of America in Dearborn, Michigan, and the best thing of this Masque is that, every Muslim belongs to any sect can attend this Masque. This Masque was reconstructed in 2005 for the purpose to cover almost 3000 people for prayer. The mission was to cover the increasing Muslim Population in the region. By categorizing the Muslims into sects, the report determined that, 50% of Muslim population in US belongs to the Sunni Muslim, 16% Shia Muslims, whereas, 22% were non-affiliated and 16% population become into non-respondents. The Muslim population came from Arab are mostly Sunni almost 56%. Muslim belongs to south Asian descent including Pakistan, India and Bangladesh with 72%, 82% and 90% respectively. On the other hand, the American-African Muslims are consisted of 48% Sunni, and 34% unaffiliated community, 16% others and 2% belongs to Shia community (www.ustoday.com).

2.1.2. Muslim's Education and Income

Masci (2016) found that the American Muslims' household income is comparable with general public. Many surveys revealed that, Pakistani American are more educated and wealthier as

compared to other South Asian in USA. Similarly, they have better education and income with the Native Americans. Many Pakistani Muslims in US are professionals, mostly in the field of medical and physicians for almost 2.7% to 5%, following to scientists, engineers and financial analysts and many of them are entrepreneurs (Curlin et al., 2007; Abu-Ras et al., 2012). There are almost 15000 Doctors are practicing in USA and thousands of millionaires belong to same region are living there (shafqat et al., 2007).

Onc of the wealthicr person in US belongs to Pakistan, his name is Shahid Khan, he is the owner of many companies in US including; Jacksonville Jaguars of National Football League, Moreover, he is the owner of English Premier League Team Fulham F.C. Lastly, he also run an automobile parts company namely, Flex-N-Gate in Urbana, Illinois (www.washingtonreport.me).

Muslims are living in very good condition regarding to income in USA there are almost 45% Muslims' annual household income is equal to \$50000 or more. That can compare to 44% of whole nationals. Muslims are well equipped in their professional life relating to managerial and technical fields. Muslims expats having high income in US with 19% households having \$100000 and higher (www.share.america.gov).

2.1.3. Conversion to Islam in Prisons

Waller (2003) figured out that, many of prisoners who went to jail converted to Islam after getting "faith", Waller told that, 15% to 20% prison population are Muslims that are roughly 350000 people. Furthermore, he explained that, most of these prisoners came to jail as Non-Muslims. He found that, 80% of these people accepted Islam. Most of them came from Africa and Hispanic race. Morcover, he analyzed that, most of them after converting to Islam established the link with outsides radical Islamic groups. However, many of other expert

pointed out that, the radicalization has very little or not any connection with these outside groups (US Department of Justice, 2004).

2.1.4. Muslims' Life in US after 9/11

On September 11, 2001, The World Trade Center has become under attack by 3 air crafts. Per different media reports and the reports issued by US Govt. this blame had set into the part of Muslims. These reports declared that, Muslims are only responsible for that attack and one of the Muslim Extremist—Usama bin Laden—declared the responsible for that. However, after that incident Muslims around the world and particular in US live very fearful life. The no. of hate crimes has been increased against Muslims in US especially for the Muslims who belongs to South Asia and Middle East.

The US Department of Justice had documented almost 20 acts regarding to discrimination and violence in US after September 11, 2001 (www.justice.gov). Some of those acts has been against Muslims living in US. While some others opposed the suspects those accused the Muslims in US of especially from the expats for Asian and Arabian Counties. The Journal of Applied Social Psychology figured out the evidences relating to Hate Crimes against Muslims in US. The findings suggested that, those crimes abruptly, increased after 9/11 incident. Additionally, the figured of hate crimes in 2001 jumped from 354 to 1501 only in 2001 (Oswald, 2005). In the same year, many of Arabian institutes in US has reported of being victimized of no. of hate crimes ranging from discernment and devastation of property to the vicious terrorizations and attacks, that consequently, resulted into deaths (Nieves, 2001; Siddiqui, 2005).

A survey (2007) indicated that, Muslims are living in very fearful condition in US after 9 September attack. In the response of most problematic situation was being faced by Muslims in America, the study found that, almost 19% believed that, they were facing discrimination,

Similarly, 15% said that, they are facing a terrorist tag with their name, moreover, 13% were ignored by general public, and lastly, 12% were facing stereotyping problem with their name. The other dimension of that survey found that, about 54% Muslims worried that, the antiterrorist policies made by American govt. identified and isolated the Muslims in US. Furthermore, 76% Muslims' respondents are apprehensive about the Islamic Extremism everywhere in the globe. Similarly, 61% Muslims were also raised their worriedness of radicalization in the US (Pew Research Center, 2007).

Sometimes the Muslim women have been victimized because of wearing Hijab and staying at home. A Muslim Mother of 4 girls had been harassed in a grocery store because of wearing Hijab on November, 2009 (Rehab, 2011). Another prominent incident that was reported on 2006, a Muslim woman had shot dead while she was leaving her child to School in California. The reports expressed that, the cause of target was "wearing the headscarf" (www.toleracnee.org). Whereas, in 2007, a research declared that, 51% American Muslim women who has been obeying the religious duty of Hijab reportedly, showing serious concerns over such brutal incidents (Pew Research, 2007).

2.2. Islamophobia

A report (2011) expressed that, Islamophobia has become reached over a peak in recent decade, a defined fear conscious discrimination hatred and fearful thoughts has been spreads by the enemies. The conclusion is resulting that, another term stereotype which is leading Islamophobia is centrally increased and indulged negatively in the minds of non-Muslims. Moreover, they reshaped Muslims in their social and political life, (www.gallup.com). Another fact and finding report by Washington Post declared that, 48% American Muslims have become hatred community in United States. Furthermore, the Muslim Women's religious identity (Burqa) has become a hatred sign among Non-Muslims (www.washingtonpost.com).

Pew Research Center (2014) concluded that, Muslims perching campaigns have decreased because of Anti-Muslim sentimental and hatred approach. The findings shown that, 40% of US nationals shunned the Islam as a religion. Additionally, a report published by Public Religion Research Institute unfolded that, 56% Native American considering Muslims Values as outer shell and should be detected throughout the American Society (cox et al., 2015).

The un-tolerated level of thinking has crossed limitations of all types. Apart from the situation, in a report Muslims' values have been considered as unbearable folds. The recent report mentioned that, a popular American University—Michigan State University and Public College Minnesota—given a flexible way for values accommodations to Muslim Students. The critics conservatively considered the subject actions as drowning the Americans' taxes in useless activities and while in national media campaigns, their so-called visionary masters considered it as violation of American Constitution (www.startribune.com). The schools of education have been criticized for giving distinct prayer break and adding Arabic as the part of curriculum. The master of western plan considered it as this sort of indorsement providing to Muslims a flexible environment, while, other are thinking it as a restoration of Islam again in American Society (www.sandiegouniontribune.com).

Some Americans have a soft corner in which one popular Congressman, Keith Ellison, commented that, Mr. Bush's action of September 11, 2001 was considered and compared with Nazi's Holocaust incidents. The subject has been criticized by the American media and Politicians over such hard statements (www.telegraph.co.uk). Latterly, that congressman justified his action by saying that, that was "inappropriate" for making any comparison (Roberts, 2007).

The Suburban Chicago Elementary School, who has a large representation of American Muslims changed his holiday curriculum that was objectionable for Muslim Students. The

Principal of the School shifted holiday at Friday, the Americans critics called it as the children do not teach us. The District Superintendent Tom Smith mentioned that, there is already being wasting time in holidays, while, he sent directives to the appropriate authorities such sort of holidays has been violating the curriculum activities and should not be allowed to anyone for participle involvement in educational system (www.chicago.suntimes.com).

2.3. Social Media

The revolution of Social Media has changed the world in to Global Village. Social Media has capacity to become a bridge among online communities. People around the world can share their feelings and emotions with online community (Ellison et al., 2007). The usage of Social Networking sites is increasing day by day. People use these sites for many purposes, such as for civic engagement, political purposes, and sharing life experiences. Many of social network sites such as Twitter, Facebook, LinkedIn, etc. is being more used among people. People use Facebook for sharing experiences, Twitter for Political purposes, and LinkedIn for sharing business ideas with each other (Ellison, et al., 2007).

Ahlqvist et al., (2008) defined the social media as a combination of three elements: content, user communities and Web 2.0 technologies. As an efficient definition, social media refers to the interaction of people and to creating, sharing, exchanging and commenting contents in virtual communities and networks (Toivonen, 2007).

According to different surveys, approximately every person, especially youth use the social media at very large. The large usage of Social Networking Sites has started a new debate; Do the Social Media help to foster the flow of information, civic participation and sharing experiences more from previous (Bennett, 2008), otherwise, the social media diverse the relationships and sharing false information among public (Hodgkinson, 2008)?

The statistical usage of Social Networking Applications can be seen in the following statistical survey: Facebook 9.0 billion, Twitter, 3.1 billion, LinkedIn 2.5 billion. This data has coded in estimated monthly visitors around the world (Ebizmba Rank, 2014). According to above survey the twitter is on Second no. in usage.

Although, traditionally, emotions were examined thru facial expression and many distinct sort of non-verbal behaviors that expressed by people about somebody or something. However, in contemporary time, where the social media enables us to interact with each other around the globe, at the same time it encourages the people to support or reject someone by expressing their behavior in words openly (Choudhury et al., 2012), emotions expressed through Computer Mediated Communication are clearer than Face to Face Communication (Derks et al., 2007). Therefore, now people prefer to express their feelings by using perfect words. Shaver et al., (1987) analyzed about 135 emotional words that people use in their daily life activities. Moreover, he made a hierarchical model for emotions in which he divided these words into three main categories a) Superordinate, b) Basic and c) Subordinate. Subsequently, the "basic category" is derived from "superordinate category" while "subordinate" is derived from "basic category". Likewise, the superordinate further divided into two more categories one is "positive" and second is "negative". Secondly, the basic category is distributed in five types that are following, i) Love, ii) Happiness, iii) Anger, iv) Fear and v) sadness. Lastly, the subordinate category having different types of related words of emotions.

2.4. Muslims Representative Organizations in US

There is bulk no. of Muslim Representative Organizations are working in United States for many purposes. However, there are three types of organizations in accordance with their natures including, Muslim Rights, Muslim Educational or Religion Purpose and Muslim Political based organizations. In this study, the researcher used all three types of organizations.

Furthermore, these organizations are differing by their mission statements. In the following, we have mentioned all these organizations and their mission statement in detail.

2.4.1. Muslim Rights Organizations

The organizations that are primarily working for the American Muslim's rights and advocacy are including in this category. These Organization's would be judged on their mission statements and objectives of organizations.

Diynat Center of America

Their mission is to combat the situation with worthy religious knowledge and reliable factual resources. It is also functioning for teachings of Muslim Social Order and their faith, believes, norms and disciplinary principles for harmony, peace, justice and creating tolerance among the Muslim society in US. The landmark of this mission is to establish a well knowledgeable, prominent and worthy institute which create a storming change in the minds of Non-Muslims and remove prior rumors which have been created by anti-Muslim sentiments (www.diyanctamerica.org).

Muslim Reforms Movement

Their Mission is to establish a meaningful and thoughtful revision of Islamic ideology. The prior stances are to primarily establish the equality among the human beings for creating a system of Justice and to reframe the so-called violence order and revision it with peace. The primary source is to establish the knowledgeable command which lead the visionary changes and establish a pool of peaceful relations and harmony among the Muslims. The foremost fact of this movement is to restore and resume the image of Islam that has been distorted by the enemies (www.muslimreformmovement.org).

Muslim Advocates

The Muslim Advocates Mission is participatory in a new world order. The liberty among the societies and envisions for committed rights of American Constitution and making revolutionary stance for the rights of Humanity, Peace and Harmony. Solemnly, their mission is granting Muslims space in American Societies and Taking a fruitful action for building Muslims and Islamic Image. They are granting the peaceful relation between the rivalry communities and making grounds and reshaping the ideas and faith of Muslims in American Communities. Although, their central subject is to not for conversion but for equality and prosperity for both Muslims and Non-Muslims (www.muslimadvocates.org).

Peaceful Families

Their mission is precocious and somehow diverted from the present issues but they are leadingly focused on domestic lives of Muslims women. They are commanding and guiding the local Muslim communities through culture and Islamic teachings for improving the family lives of Muslims. Prominently they are building the peace in American Muslims' social life which is under the discussion of enemy's agenda. Authorities of this institute have a different subject and strategically they are converting loyalties and removing their violent behavior and actions. Furthermore, they have a primary stance about Islam that no justification regarding abusive and torching behavior in Islam (www.peacefulfamilies.org).

Inner City Muslim Action Network

Inner City Muslim Action Network's mission is to maintain the physical and mental health of the Muslims through Islamic Teachings. They are healing and organizing the social programs for teaching Muslims and treating with Islamic auditory principles of health. At the one place, their one-sided teachings about Islamic health and providing wealthy source of Muslim knowledge (www.imancentral.org).

• Council of American Islamic Relations

The Council of American Islamic Relations' mission is to promote justice system for religious harmony. In a political sector, they are contributing with a mission is to promoting the resolutions of issues with dialogues and creating and protecting the civil and social liberties. Moreover, they are actively participating in the active democratic system. Domestically, they have a huge contribution in political system of US. Their mission is leading harmony, love, peace and especially coalitional struggle for peace and prosperity (www.cair.com).

Muslim Voices

Muslim Voices have a very smart vision in a global perspective. Internationally, their efforts are for understandings misconceptions which has been created by the enemies. They are primarily supports dialogues for the resolution of conflicts. Moreover, they are actively participating in dedicational Muslims' activities for the betterment of Islam. Their struggle is for accommodation and reversion of Muslims' worthy reliable and real knowledge. The positive point of this organization is that, the storm of this thunder can be hear around the globe (www.muslimvoices.org).

Muslim Legal Funds for America

The organization's mission is to protect the democratic rights of Muslims suppressed communities of America. They are protecting the right of Muslims in American Constitutional verdict. The smart effort of this organization is to upgrade the rights and living standard of American Muslims. They are politically struggling for equal citizenry rights of Muslims. They optimistic aspect of this movement is that, there is no compromise on equality or never be accepted through any allegation (www.mlfa.org).

Muslim Progressive Value

The organization's mission is primarily focusing on fundamental principles of Islam. Their stance is very clear over the Quranic and Islamic Values. They are promoting education and teachings to the communities for human rights and bringing changes in the lives of Muslims and Non-Muslims (www.mpyusa.org).

Muslim American Public Affairs Council

This is counter propaganda institute which is deeply and actively monitoring the policies of Non-Muslims governments. Their mission centrally focusing on understanding of enemy's propaganda. This school of thought is highlighting the core anti-Muslims sentimental approaches and countering it with worthy knowledge and maintaining the image and peaceful aspect of Islam (www.mpac.org/).

2.4.2. Muslim Educational Organizations

The American Muslim Organizations whose mission and vision is to educate the American citizens both Muslims and Non-Muslims will be categorized in this category. This education may be religious or any other education just for awareness purpose, nonetheless, not the education for wrong purpose.

Adam Center

Their mission is to protect the social and maintain a pure religious order and provide services to American native Muslims for understanding the better education. They are boarding Quranic teachings and contributing for the upgradation of the societies. They missionary stance of this organization is to combat the situation of suppressed Muslims and impart the education to the

Muslims. They have a vision for producing responsible characterful and peaceful Muslim citizens (www.adamscenter.org).

Muslim Students' Association

The organization's mission is visionary regarding communal harmony. This organization is liberally looking peace, prosperity and appealing for God's worship while its utmost object is to serving humanitarian efforts regarding progress of peace loving environment. Ideally, they are jointly working for Muslim's contribution in American peace-loving communities (www.msanational.org).

Muslim Urban Professionals

Muppies mission is to restore the liberty and advancement in business of American Economy. This is as usually labeled as business organization. However, it also providing the platform to American Muslims for Education that provide the superiors to become a part of business communities and would lead the communities from front side. Apart from the situation, they are indulging in American liberals and voluntarily supporting the middle-class Muslims (www.muppies.org).

· Islam in Spanish

Islam in Spanish is a leading Latino Community based organization which is preaching individuals and communities about Islam. They are educating Muslims stance and importing the education to the Latin Mislead communities in US. They primary duty of this organization is encounter the propaganda and provide a reliable information about Islam. They are thrashing the misconceptions of enemies with logical stances and just making their work on websites for Latino American and International Communities (www.islaminspanish.org).

Islamic Society of Boston

The perspective of this organization is to retrieve the cultural activities while Islam is a combination of religious and social principles is here interpreting that organization. This missionary organization is logically supporting Islamic Culture and Values, however, teaching Muslims and Non-Muslims about Islamic Culture and guiding about traditional principles and fundamental rules of Islam (www.isbcc.org).

• Islamic Circle of North America

The master efforts of this organization are to defile the mysterious activities of Non-Muslims. Their prime objective is to educate Muslims and promote awareness regarding Muslim education. This organization is also protecting the decency and honor of Muslim members. The core purpose of this organization is to restore the Islamic values in Muslim Communities. Majority of this organization grassroots body belongs to Asian Decent Muslim Community (www.icna.org/).

• International Institute of Islamic Thoughts

The missionary statement of this organization is to restore and develop Islamic thoughts, while, combat the present situation with logical framework. This supports the Muslims concerns and also developing the strategical work plan for encountering the rival propagandist. The master of Islamic School keenly monitoring the libel attacks of Non-Muslims, whereas, usurp the logical stance. This school of thought centrally locating in the whole Ummah and representing Muslims' advance research and proving Islamic values (www.iiit.org).

Michigan Muslim Council

After the 9/11 attack Islam was hear bigotry attitude. Non-Muslims propagated it at huge level.

Muslim was facing struggle strict bans, while this organization took the mission of reforms of

Muslims life. Their primary objective was to restore the guidance and resolve the confusion regarding baseless allegation. Their core objective is to restore the civilizational and preach about the peace and liberty. They are teaching and guiding the Muslims and Non-Muslims for working jointly and contributing in the American. This organization is also working for maintaining the relationship between Muslim Community and American Government (www.mimuslimcouncil.org).

Latino American Dawah Organization (LADO)

It is a linguistic community that is targeting and approaching the specific communities. Moreover, this organization basically looking for North American Muslim Community. They are also spreading the Islamic knowledge thorough different languages including Portuguese, Spanish and English (www.latinodawah.org).

Islamic Pluralism

Islamic Pluralism is a political based Muslim Organization that mainly focused on the Muslim's confronted that faced by the Militant Islamic Groups. It was founded in 2004 in Washington DC. They core objective of this organization is mainly defending the Muslim communities by improving their image in front of whole world (www.islamicpluralism.org).

2.4.3. Muslim Political Organizations

The American Muslims' Organization that are working for some political purpose including civic and political engagement are included in this category.

Islamic Society of North America

The core objective of this Organization is to create interfaith harmony and prompt a regular social engagement of peaceful environment and to maintain and explore the ways in which Muslims and Non-Muslims live unit (www.isna.net).

American Islamic Congress

American Islamic Congress is a Muslim organization voluntarily working for civil and social rights of Muslim community in America. While, it is also working for political matters of American Muslims. Furthermore, the prominent feature of this organization is that, it is based on political identity and uniquely caring about the interest of suppressed communities (www.aicongress.org).

· American Islamic Forms of Democracy

Its mission is very conscious and legally working for political accommodations and development of Muslims. Its primary focus is to converge, monitor and establish the writ of US constitution. This American non-profit organization is keenly appealing to the appropriate authorities that, do not indulge region and state together. Whereas, they should be separated or liberty level should be ideal regarding state's constitution. Primarily the organization is focusing on the state have no religion and all human beings or the citizens of the state are equal in all aspects of life (www.aifdemocracy.org).

Minaret Freedom

The missionary idea of this organization is that, do not bow head on front of any evil and must prosper and prepared individuals of both Muslims and Non-Muslims to wage a war against political suppression and discrimination through the democratic plat forms. Their idea is very smart and they are praying Jihad for the betterment of Human Beings. It was founded in 1993 (www.minaret.org).

Universal Muslim Association of America (UMMA)

It is sect based Muslim Political Organization which is working under the umbrella of Shia Muslim religion philosophy. Its prime purpose is to develop the Shia community and restore the respect of Muslim holy Personalitics. Primarily, the universal aspect of this organization is that, it is the representing body of Shia Community and guiding, teaching and imparting education to the Shia individuals. Additionally, keenly praising the love, respect, sacrifices and teaching of Prophet Muhammad (SAW) and Ahl al-Aayt (AS). They are also working for the good image of Islam and resisting on discrimination issues of Non-Muslims (www.umaamerica.com).

Muslims for America

It is Muslim political organization has keen responsibilities of working for the political participation of isolated communities. It is active forum of Islam which is using for mobilization of the Muslims in American Political System. They believe that, Muslim have identity in US and they should must participate in American Democratic System. That's why should participate in system. Their teaching is purely Islamic and their cause is purely political.

• Hizb-ul-Tahrir

It is political group which is purely working for the systematic change in US political system. The political ideology of this group is that, Islamic system should be restore for betterment of communities. Under the tag of Khilafat all Muslims and Non-Muslims should live together and make a way of life easy and prosperous. Their mission is that, Islam is a complete code of life and should be implement around the world (www.hizb-america.org).

2.5. Theoretical Framework

The Social-Psychological theoretical framework is used in this study in which the researcher has used the theoretical aspects of sentiments and it types. Most of the literature related to sentiments from and its types is used in this study. Additionally, the researcher deeply focused on the sentiments development, its symptoms and the causes and effects.

2.5.1. Sentiments

Jain, (2012) said that, sentiments can be defined as the organized feeling. Moreover, it is highly socialized. It's developed out of its merely instinctive state by deep thought. It is a combination of our autonomic responses, behavior as well as cultural or societal meaning.

Additionally, the sentiments are an opinion or mental attitude produced by one's feeling about something. Sentiment, can also be defined as a mental attitude that is created through the existence of the emotion (www.roxannereid.co.za).

2.5.2. Relationships between Sentiments and Emotions

As sentiments above described as the organized feelings of an individual similarly, the emotions are defined as the instinctive and is triggered by situational cues and physiological responses. Sentiment is the mental attitude produced by the feeling whereas emotions are the strong feelings. (Jain, 2012).

Sentiments are the opinion whereas emotions are the strong mental feelings. Furthermore, sentiments are the mental attitudes while, emotion refers to a complex psychological state such as happiness, anger, jealousy, grief, etc. (www.roxannereid.co.za).

According to the above definitions of emotions and sentiments from the literature of "Social Psychology" it is clear that, Emotions and Sentiments are the same things or it can be categorized in one category. The reason is that, emotions is widely used term in Social Psychology and they can be used in the terms of Sentiments.

2.5.3. Emotions and Types of Emotions

The Human emotions vastly hit human behavior. They are deeply and sharply changing the motivations and aptitude of the specific cultures. They are accelerating the attitude of human beings and creating the responses of the stimuli. The emotions are core psycho path that is

connecting feelings with outer human reactions, expression and feelings. (Arnold, 1960; Frijda, 1986).

While, the emotions have become the liable part of human psychology while its analysis and deep understanding have increased abruptly in recent past. (Lewis et al., 2010),

Meanwhile, due to internal linkage and effective reaction on human mind and body it has become the most popular subject for analytical scholars and master of social philosophy (Aristotle, 1984; Arnold, 1960; James, 1884),

Reality on ground is that, psychologist have shown keen interest in the study of emotions (see Barrett, 2006; Izard, 2009).

Whatever new is emerging in social and natural sciences have interlinked with each other. Our advance scientist's doctors of social and natural sciences, master of philosophy scientist of technologies and master of art and medical fields all are deeply analyzing the progress of the progress evaluation and examination of emotions. Our smart stimuli emotion and its effect created new world of understandings. That's why new it has become the compulsory subject for the all programs (Marcus, et al., 2000), sociology (Scheff, 2003), anthropology (Beatty, 2013), law (Maroney & Gross, 2013), and philosophy (Griffiths, 2013).

2.5.4. How Can Emotions be Identified

The internal created feelings of emotion converge and activates the stimulus and making it able for energetic response in a proper way. (Zajonc, 1998).

Averill's (1990) explained that internally guide human mind and provides logical stance for doing a proper reaction in the specific direction. The reaction of human being is directly linked with the specific internal justified logic.

Let's suppose, someone is hitting other as an action for doing any other than in response victim person show aggression of any sort at the same time would be a logical reaction and his/her action would be considered as the action with emotion. This course of analysis may clarify the opinion of the people at the spot, those who are intentionally or un-intentionally watching the incident. In response, the public opinion will produce in the shape of fear and aggression. The leading fear and aggression is a real emotional sentiment of the observer who are intentionally or un-intentionally watching the incident. While, emotions have a strong link with the actions of subject all have influenced on the environment of the participants.

Halperin, et al., (2011), have diagnosed that the emotions are directly effects on behavior especially in the environment of clashes and happiness it is leading person action and justifying it with logical framework. These are not in the control of human directly but can be express in very low or with high intense.

2.5.5. Emotions in Group

Human being living in the social environment and he/she may have strong affiliations of likely feelings norms values and emotions with specific group. The persons those reacts in the shape of group or showing group based feelings are utmost would be considered as Group-based emptions. This sort of emotion comes out when the liable action is directly hitting in the feelings of group (Mackie, et al., 2000).

In a scientific research method, mostly empirical researcher expressed that the emotions don't lead just the internal or external behavior of individuals while it also can be occurred when someone reacts on any group the monitored person can be show any sort of behavior in the favor or against of the action. The person who respond due to the affiliation with the specific group or organization are creates such emotional responses (e.g., Mackie et al., 2000; Yzerbyt, et al., 2003; Wohl, et al., 2006).

Intergroup emotions: the emotions which are directly linking or belonging one groups and person shows response due to the affiliation or identification of response is considered as Intergroup emotions (Smith, et al., 2007).

For the understanding, our psychologist and intellectual examined it in every dimension but that fear and anger are basic emotions which are leading the study.

Let's suppose, a Muslim read or hear that his/her country have been attacked by the enemy country. This will be taken as individual conative exposure because the news he/she read are in a specific dimension and his sense of perceiving would be accordance with the appraisal of the effect. The basic concept would be in the shape of as in the context the news was given to him and his reaction will be accordance with the news either if news is approaching anger context than emotional sentiments would be like an angry and if the news is either producing other sort of reaction seemingly, reaction would be likely same. All this would lead the context and major group's reaction would be transformed in the mind of individual. The internal stimuli would activate and individual will show a reaction of specific sort that would be expressed in outer reaction of the individual.

2.5.6. Basic Emotions Symptoms

Anger and Hate

If the individual shows the outer group vised or un-vised action as malicious and the inner as reasonable and sensual than he/she will response in anger. This is unacceptable but somehow bearable actions which creates the justification upon the disgraceful attitude.

Moreover, if the action occurs from the outer side of the evil environment and fundamentally opposing any believe than He/she may oppose the feed of hate with logical or illogical justification. This course of action would be called as Hate.

Fear

The course is like that if someone feeling that the general action can harm individual or may affect on his/her life. The conscious or un-conscious serious reservation of individual about his life while he/she is associated with large outer group feeling inferiority is called fear. While, fear is one leading active behaviors in that human prioritizing the level of his/her chances which may be possibly occurs.

The leading course of explanation is connecting human mind with specific or universal action. This sort of action provides that the in what situation individual or group shows what sort of the behavior? Presently, this course is dealing with situation and emotions. While one is expressing some type of response which is we have mentioned above than in response of other person, the action will appear with specific goal and that would be considered as action of supportive stances. If the person feels aggressive aptitude on the news that is being attacked by the enemies than he/she will be sports the aggressive attitude of the country which is under the attack by enemy.

2.5.7. What Emotions Can Do?

Strikingly, the internal happening or response of the action connects to the leading course of policies or making supportive attitude. The internal event creates outer policies or reactional aptitude towards the emotions.

Guilt

The created emotion is superior or largely accepted in the group and ideally following the policies for correction or betterment of the group due to this course someone wrong doings may become a shameful for anyone that is compensating for betterment. This leading course is called guilt. (Halperin, et al., 2011).

Hope

The aptitude which makes future believes for the betterment of anything. This type of emotion exists where a leader or leading authority is considered as his deeds and action are for the betterment of the human beings. If someone becomes popular due to the superiority than the futuristic approach of others considering him as like a master of doing anything or expert or will resolve problem of the group (Cohen-Chen, et al., 2014)

Fear

If person's internal action creating serious reservations and estimating many sorts of dangers than it would be considered as the person have large reservations and less successive approach and this inclusion would lead toward internal regressive approach as psychologically it referred to the fear of person. (Spanovic, et al., 2010).

2.5.8. Effects of Emotions

Anger

The term anger creating the meanings of conflict on the course of action and full fledge response or it may be considered as the group based regressive approach. It is most deviated, stronger and sharpens handed response of the individual or group. (Lerner, et al., 2003; Halperin & Gross, 2011).

"According to appraisal theories" (Roseman 1984), the leading term confers that anger occurs due to the outer environmental actions or occurs due to the misrouted attitude of the individual or group. The currently, many US political order is uttering dishonored remarks against Muslims and their erupted, mislead, dumb and orthodox remarks are creating angry attitude in Muslims. Muslim thinks that the opposed allegation and Action of the aggressive behavior is leading to the negative approach sorely, baseless allegations (Mackie et al., 2000), commonly

through confrontation (Berkowitz, 1993; Mackie et al., 2000) or violence (Roseman, et al., 1994).

The mostly evaluators of research are calling it as stable constructive course of action (Fischer & Roseman, 2007; Halperin, et al., 2011). Generally, anger is associated with feelings of love and sorrow and its basic domains are to confront the situation and make it as encounter of logical aggression. Some sort of angers occurs due to the harmful or hatred act of anyone. While, some sort of angers occurs due to the logical confrontations or many of the courses manipulates due to the different point is existing. The anger is a constructive sort of reaction which is some time occur with the rehearsal of action again and again. Moreover, it sometime occurs from group in an action of individuals and overwhelmingly, every time creates optimistic aggressive and inflexible attitude. The anger in reverse creates polices in minds of people and groups. Cold blooded war on terror was just started after the inclusion of 9/11 and its basic polices were driven when people showed pricked all ways and just responded in aggression against terrorists. (Huddy et al., 2005; Lerner et al., 2003).

The classified research experts of empirical notion also diagnosed that anger also have a positive aspect. Likely if anger produce due to the cooperative or forcing for betterment is than it is also beneficiary for both sides. Its role is constructive mean maintaining some sort of reversal action. This is here basically used for the betterment of societies or peaceful efforts for reconciliations and accommodations. (Fischer & Roseman, 2007) and compromises (Halperin, 2011; Reifen-Tagar, et al., 2011).

This type of income occurs when stimuli have a long-term experience about the positive side but it's a constructive approach. (Tagar et al., 2011). While, it has not been accommodated for a long time it reduces hatreds (Halperin, et al., 2011).

Hate

The ideologically it occurs due to the opposite point of view are it can be crafted because of the affiliation with specific group or gathering. Mostly it can occur due to conscious behavior while some time it can be occur due to the un-conscious behavior. Intra-group differences among point of views creates individual hatred attitude that is one of the leading course for upcoming generations. (Sternberg, 2003).

Ideally, it's focusing on the reaction of outer group while it's directly associated with the desires and aspirations of the individual internal feelings. (Halperin, 2008). Psychologically it circulates around the destructive sort of actions but based on reality, it's a negative approach which occurs because of any internal hatred cause.

Apart from the issue, anger is an action of expressions but not physically reacts on object that's why theorists are not calling it as destructive approach. In the anger hates involved but with the very few tendencies and it's primarily leading hatred attitude. (Halperin, 2008).On reality basis, it's not considered as constructive course of action.

Many of the studies explained that mostly destructive action occurs in inter-group clashes.it has been diagnosed in Israel (Halperin, 2011). He notified that hatred is the most active and dangerous and hard stance agreement in all sort of conflicts (Staub, 2005; Volkan, 1997).

The increased emotions of hate have a peak level of tendency that's why Israeli are aggressively supporting their army for killing of Palestinian but in real grounds hate increased because of the aggressive tendencies.

Reality is that, the other negative aptitude of the others doesn't occur because of anger or fear instead it's occurring due to the hates. The influence of hatred does not create real aptitude even classifying the attitude of inter-groups and disseminates in the minds of the people.

Two current studies diagnosed that the short-term course of hates leads hatred attitude while, prominent fact is that e.g. middle east course of confrontation was short that's why they want to demolished opponents (Halperin, 2008). Both sided rejected the dialoged process and directly intend in the conflict. No bearable sense, strongly anti-group attitude of both sided was discovered (Halperin, 2011).

Hatred are negative sort of emotional stimuli and it can be diagnosed and control with dialogue process while sometimes, it can be occurring due to the any sort of associations. The sort of dialogue and compromises can be control situation of hates. It's reality that the haters are not fully destructive behavior but it's sometime considered as constructive behavior.

Fear

Fear is a one of the designed and perceived threat which occurs due to the possible reservations, it occurs when the person priory estimates the fear of other. It doesn't outer any possible response while some time it occurs a reaction of some sort. Inner fear occurs when outer environment strictly taken by the subject or perceived any sort of threat or dangers while dealing with any situation. (Gray, 1987).

While, fear occurs as automatic way and it's considered as conscious stage with uncontrolled process. Inner dangers occur by conscious reservation about the situation. Likely, when a person remains fearful not has a full command on the situation or subscribed prior unwanted threats or less ability to counter the situation or to promote more weakness and less positivity. It's an uncontrolled process which is actively appearing in body with logical reason. (Roseman, 1984)

The sphere of fear relates to inner experience and group level conflicts. The reality is that, it is contextually determined as the war on terror, killing, mass rapping, murdered or death, religious, social, ethical discrimination, financial, social or political differences. When a person

induced, the information related to the issues that the fear or perceived threat can be occurred in the situation either an individual's past experiences are also an strong base of it (Rachman, 1978).

Fear is actual a depending inhibitory nature it occurs due to the deep contractual fear of tendencies. Mostly fear based scholars considering fear a base of conflict and barrier in the way of the peace (Bar-Tal, 2001).

Fear upgrades reservations of threats, discrimination and dangers it is a sort of ethnocentrism. (Duckitt & Fisher, 2003). In many studies, it also creates existing threats and more deeply it's focusing on strict actions. It's rejects the possible situation and promoting the based command for the strong actions for resolving problem. It doesn't compromise on the situation at all (Hershberger & Pyszczynski, 2010).

While in the negotiations process, fear and anger concepts deeply commanding and strengthen the process of the in-group ties. (Wohl, et al., 2010), It reverses the tendencies and making it pure objection for the negotiations (Sabucedo et al., 2011).

Fear is just not occurs because of any one tendency indeed, it always has a many sentimental levels and it increase or decrease because of the many reasons. It always recommended that the emotion "fear" occurs due to the many reasons and most importantly are inclined reason of the situation or subject about the person is dealing. Most compulsory situation is that, it also occurs in the shape of the harms or threats. (Halperin, 2008).

The most important fact is that, the fear is a positive base for the conflict resolutions and it deals with situations while, it mostly. It can be used for peacemaking efforts or mostly using for tackling situation positively (Gayer, et al., 2009; Halperin, et al., 2013; Spanovic, et al., 2010).

Hope

Hope is a positive concept which is using for dealing the situation in the prescribed conditions.it is a positive subjective approach and commanding the situation with prospect of well-established and planned conditions (Snyder, 2000).

Hope is not like others a concept treating or creating any sort of the violent attitude indeed; it is dealing with the upcoming better condition or creating a better image of the verse situation. When, fear or angers increase tension and hatred in the group. The emotion hope occurs for betterment of the situation in future it is a constructive approach which deals with verse conditioning and making it more reliable and changes it in positive manner (Bar-Tal et al., 2014).

Contextually, it's dealing with the situation and making the way of peace. It constructs peace, providing a strong amity and way for dealing situation in the positive manner. The sure cause is that, hope has an evidently strong pool of action and management. It's not creating any sort of causal effect. Indeed, it provides the command the hope for betterment. It's initiative for betterment. As priory reported that, Israel and Palestine will become the strong bond of neighbors (Cohen-Chen et al., 2014).

All it can be explain as, Hope is a motion that's providing goals planning designing and evaluating conditions of conflict and making it positive and setting targets and reviews with the betterment. Itself hope is the case of betterment and providing positive approach for the improvement of the situation (Cohen-Chen et al., 2013).

Apart from all these, hope is a central command of action which is dealing with the situation and exploring the way for betterment and actively rolling the conditions and contemporarily providing and seeking information.

Empathy

Empathy is itself conceived phenomenon which deals with the situation of present or absent but it's considered as intergroup emotional context in which conflict is perceived. It's not directly accommodating anyone indeed; the revision occurs due to the state of conflict between groups.it provides compensation or sympathy and dealing in comprehensively with the situation. It is smart stage of effective causal relationship (Eisenberg et al., 1991), containing both cognitive and affective features (Batson, 2009).

The most important aspect of the empathy is sympathy in which one's stage of sadness makes sad others. This is related to perception in which feeling the order in the way others are feelings. Sometime, it occurs due to strong emotional relationship. It don't have a strong relation with one indeed, it creates kind of kindness for help and it is considered as strong emotional feelings (Cikara, et al., 2011)

Empathy is evolved with empirical methods and it's basically enlightened with the situation of association. This is a participatory approach, in which an individual or groups involves in the conflict and resolving it for betterment. It's then; construct the attitude of the groups for betterment or peace. (Brown, et al., 2008).

Numerous studies found that, empathy is positive approach and it occurs due to the conceptual analyzation for betterment. It's positive approach that used for resolving the issues as it is providing compensations to group for resolving issues and making it peaceful and happier. While, in negative approach, those subjects have less empathy than, they possibly show negative attitude on the situation (Avenanti, et al., 2010).

Empathy is arising when one outer group member generally treating with the situation of inner group and making it positive. One positive empathy member can make whole in-group happier friends (Clore & Jeffery, 1972; Stephan & Finlay, 1999).

Pliskin et al., (2014) stated that, logically, empathy can be used for the construction of more positive attitude and it can be used for humanitarian betterment. Its policy oriented concept. It is a behavior of kindness and helping. It is pure sympathy and motivation for good. It creates love and prosperity (Masher, et al., 2013).

Conceptually, it has been considered that empathy increases willing for betterment while helping others managing situation and resolving tensions is master approaches of that kind.in the other sides, it is conciliatory approach which resolves sadness and making it happiest movement. While generally it's also used for the policy makings and can be used for resolving humanitarian issues. The concept of empathy is positive and constructive approach. (Rasler, 2011).

2.6. Shaver (1987) Hierarchical Model of Emotions.

Hierarchical levels

Superordinate	Basic	Subordinate
Positive	Love	(1) adoration, affection, love, fondness, liking, attraction, caring, tenderness, compassion, sentimentality; (2) arousal, desire, lust, passion, infatuation; (3) longing [3 groups; 16 terms; 12% of the total]
Positive	Happiness	(1) amusement, bliss, cheerfulness, gaiety, glee, jolliness, joviality, joy, delight, enjoyment, gladness, happiness, jubilation, elation, satisfaction, ecstasy, euphoria; (2) enthusiasm, zeal, zest, excitement, thrill, exhilaration; (3) contentment, pleasure, pride, triumph; (4) eagerness, hope, optimism; (5) enthrallment, rapture; (6) relief [6 groups; 33 terms; 25% of the total]
Negative	Anger	(1) aggravation, irritation, agitation, annoyance, grouchiness, grumpiness; (2) exasperation, frustration; (3) anger, rage, outrage, fury, wrath, hostility, ferocity, bitterness, hate, loathing, scorn, spite, vengefulness, dislike, resentment; (4) disgust, revulsion, contempt; (5) envy, jealousy; (6) torment [6 groups; 29 terms; 22% of the total]
Negative	Fear	(1) alarm, shock, fear, fright, horror, terror, panic, hysteria, mortification; (2) anxiety, nervousness, tenseness, uneasiness, apprehension, worry, distress, dread [2 groups; 17 terms; 13% of the total]
Negative	Sadness	(1) agony, suffering, hurt, anguish; (2) depression, despair, hopelessness, gloom, glumness, sadness, unhappiness, grief, sorrow, woe, misery, melancholy; (3) dismay, disappointment, displeasure; (4) guilt, shame, regret, remorse, alienation, isolation, neglect, loneliness, rejection, homesickness, defeat, rejection, insecurity, embarrassment, humiliation, insult; (5) pity, sympathy, [5 groups; 37 terms; 28% of the total]

2.7. Major Findings of Literature Review

At the end of this story, we analyzed that, the slam of negative/positive differences will remain insufficient and incomplete. Whether, explanation of the individual overwhelmingly creates different contexts in the story with different uniqueness, but, in intergroup conflict would be manage and control due to the deep understanding of emotions/sentiments. Apart from situation, every "Emotion" has a diverse explanation but close relationship. Either internal conflict increases or outer group pressure affects, neither, we can be denied the causal relationships of intragroup and outer group relationships. Our course of hope, defined that, it is a positive and constructive approach for resolving issues in intra-group and making it more unite and progressive. Fear is a prescribed horror or feeling hostile situation. It may be defined as the feeling of an unexpected situation or drawing and focusing on weaknesses before taking any positive initiative. Lastly, the anger is considered as more powerful emotion. It may be constructive or destructive.

CHAPTER 3

METHODOLOGY

3.1. Quantitative Content Analysis Method

In this research, we have selected the quantitative method of research. In which we have analyzed the emotions of Muslim Community in America through their tweets. We have selected Muslim representative organizations that worked for Muslim's rights in USA. Secondly, we also selected the popular political parties of United States to analyze their emotions for Muslims (minority) in USA in reaction to Trump Speeches. The entire work is based on quantitative content analysis. By using this method, we have made a code definition sheet comprises of five categories including 4 emotions and one other category. Moreover, the categories are (i) Fear/Security, (ii) Sadness, (iii) Anger/Hate, (iv) Joy/Happiness and (v) Other.

3.2. Population of the Study

The population of our Study is Twitter account of Muslims representative organizations and US political parties in America. Firstly, about 42 Muslims representative organization were selected for the analysis. We found that, some of these organizations don't have official twitter accounts. For the assurance of validity, researcher crossed examined the "Twitter account links" available on the official websites and matched the updates of their twitter accounts. After the investigation, researcher diagnosed the 29 Muslim representative organizations, out of 42 that are genuine, and officially operating in US Muslim community. Furthermore, for balancing the facts, researcher included 4 Domestic American Political Parties' Official twitter accounts.

In constructive approach, the researcher categorized the Muslim Representative Organizations in table 3.1. Correspondingly, we categorized these organizations in three different dimensions— "Muslim Rights", "Muslim Educational based" and "Muslim Political based"—based on their mission statements.

Table 3.1

Muslim Rights	Educational/Religion	General Political
Adam Center	Al-Maghrib	Universal Muslims
		Association of America
Council of American-	International Institute of Islamic	American Islamic
Islamic Relations	Thoughts	Congress
Diyant Center of America	Islamic Circle of North America	American Islamic Forum
		for Democracy
Inner City Muslims	Islamic Circle of North America	Center for Islamic
Action Network		Pluralism
Muslims American Public	Islamic Society of Boston	Muslims for American
Affairs Council		
Muslims Legal funds of	Islam in Spanish	Hizb-ul-Tarar
America		
Muslims Reforms	Latino American Dawa	Islamic Society of North
Movements	Organization	America
Muslims for Progressive	Michigan Muslim Community	Minaret of Freedom
Values	Council	Institute
Peaceful Families Project	Muslim Students Association	
Muslim Advocates	Muslim Urban Professionals	
Muslim Voices	Muslim Protagonist	

On the other side the Following American parties has been selected for the analysis

- Conservative Party
- The Democrats

- Working Families Party
- Republican Party

3.3. Sample of the Study

Researcher selected the tweets from dated January 1, 2016 to March 31, 2017 because in this time period, American contest campaigns, and exchange of power were done. The uniqueness of this period is that, Mr. Trump whose campaigns based on anti-Islam were became the next president of the US.

The researcher furthermore, categorized the data and separated Emotion based tweets from the routine based tweets. For further understanding, look in table 3.2.

Table 3.2

Orga	nization	Before	After	
1.	Diynat America	154	23	
2.	Muslim Reforms Movement	67	20	
3.	Muslim Advocates	105	84	
4.	Peaceful Families	35	7	
5.	Inner City Muslim Action Network	461	87	
6.	CAIR National	3105	1732	
7.	Muslim Voices	1282	412	
8.	Muslim Legal Funds	875	285	
9.	Muslim Progressive Values	458	72	
10.	Muslim American Public Affairs Council	921	289	
11.	Adams Centers	19	2	
12.	Muslim Protagonist	15	2	
13.	Muslim Student Association	128	32	
14.	Muslim Urban Professionals	67	6	
15.	Islam in Spanish	501	37	
16.	Islamic Society of Boston	278 33		

Total		15007	4320		
33.	Republican Party	1027			
32.	Working Families Party	642	149		
31.	The Democrats	1581	362		
30.	Conservative Party	237	66		
29.	Hizb-ul-Tarar	127	9		
28.	Muslims for America	45	22		
27.	Universal Muslim Association of America	42	9		
26.	Minaret Freedom	27	5		
25.	American Islamic Forms of Democracy	169	30		
24.	American Islamic Congress	105	55		
23.	Islamic Society of North America	914	94		
22.	Islamic Pluralism	46	1		
21.	Latino Muslims	833	178		
20.	Michigan Muslim Council	79	6		
19.	Almaghrib	389	20		
18.	International Institute of Islamic Thoughts	142	22		
17.	Islamic Circle of North America	131	33		

3.4. Unit of Analysis

The unit of analysis of this study is the "Tweets" that expressed any sort of emotion related to Muslims and Trump. The researcher deeply studied all the tweets and analyze them.

3.5. Inter-Coder Reliability Test

The researcher did a pilot Study to test the coding sheet's reliability. For that, the researcher selects about 50 tweets and code them per instruction in code definition sheet. After that the researcher train the 2 coders and give the same tweets to them for coding. There was the little difference come in the coding process. After that, the researcher analyzed the code definition sheet and check it to the supervisor. Then, some refinements were made in that code definition

sheet. After that, the retesting of coding sheet was made. At the end, the researcher used the Holsti, (1969) statistical formula of inter-coder reliability. That is:

2M

Reliability Coefficient = ----

 $N_1 + N_2$

The results after using this formula was 0.8 which shows that, the inter-coder reliability was sufficient for this research.

3.5. Conceptualization of Emotions

1. Fear

Fear refers to the behavior before happing something wrong, or the danger that cause to harm somebody. In his category, the terrible behavior, attitude, phobic behavior, attitude will be included. Furthermore, it comprises on the emotions related to threatening, danger, fear and the unexpected situations occurred. Some scholars suggested that a person in a fearful condition shows himself relatively weak or less energetic (Osgood et al., 1975; Roseman, 1984). He is also seeming as helpless, worried, distressed, and a victim of nervousness or anxiety. Besides all these a person in a fearful condition always seem active for his own safety.

Likewise, in this category, the researcher includes the crying or yelling behavior and a person seeking for help. At the end, we also refer the self-protection and self-controlled behavior in the consequences of fear or threat about harm/danger behavior these may judge by acting as un-afraid from any other person.

2. Sadness

Sadness is a type of emotion in which a person seems inactive and most probably hopeless.

This type of emotion refers to the situation in which threat has been experienced previously.

Researchers refer it to powerless, hopeless and impotent feelings (Seligman, 1975), if a person shows the withdrawal behavior, automatically, he/she will become the part of this category. Sadness brings a person in a negative direction in which a person only think about the negative things. Therefore, in this situation whenever a person speaks about anything it will become a part of sadness category.

Sometimes a person feel guilty for doing something wrong or feeling disappointment for not achieving desired goals is also consider in sadness category. When a person feel insecure by someone, or when a person having the experience of rejection or negation then the expression shows by him will be considered the part of sadness category. In the last when someone expressed sympathy towards the person or group then it also become the part of this category.

3. Anger

Researchers refer the anger with powerful emotion. In spite of fear and sadness, a person in "anger" shows more strong and aggressive behavior towards something (Halperin & Gross, 2011), whereas, in both others (fear and sadness) a person shows less powerful and inactive behavior. However, an angry person makes some illegitimate judgments that may be related to harm, frustration and power reversal (Rivera, 1981). The emotions related to irritation, agitation, frustration, furiousness, and bitterness are included in this category. Furthermore, an angry person mostly shows the hatred behavior for the outer group (Muslims towards Trump and Vice Versa) in which a person always tries to harm the other one, this type of anger leads to destructive policies. In "Sadness" if a person experiences the rejection or negation then he became sad. Whereas, if a person rejects or neglect to someone other it is due to hate and anger.

4. Joy/Happiness

Theoretically, and many researches indicated that, joy/happiness is completely opposite to sadness (Rivera, 1977). Happiness accounts to the positive outcomes and this emotion occurs

after getting something desirable or according to desire. It refers to the behavior that come after some achievements and success. Unlike to sadness a person in a happy state of mind increase the social contacts. He seems full energetic, active and bouncy. Happiness is a state of cognitions in which a person shows his expression with laugh and smile similarly, he expresses enthusiastic behavior. In this category of emotion, a person always prompts a positive outlook and bright side of things. The words related to amusement, cheerfulness, excitement, hope, optimism, satisfaction or enjoyment, are considered the part of this category. Hope and optimism is bringing into this category because a person with these states of mind always seems energetic. Moreover, he expresses positive behavior, likewise, he has dynamic mindset and have a creative mind to deal with the things. In this research, we include the happiness, because some Native Americans and some other Persons cnjoy the Trump's victory and his decisions.

5. Other

In this category, the words that are not the part of above mentioned categories are become the part of this category.

3.6. Operationalization of Emotions

1. Fear/Security

In this category, the following emotions are included:

Terrible behavior and attitude, phobic behavior and attitude. Furthermore, the emotions related to threat, danger, fear, helplessness, worried, distressed, unexpected situations, nervousness, anxiety, crying or yelling behavior and.

Besides all these a person in a fearful condition always seems active for his own safety.

For example,

ISNA on March 21, 2017 wrote a tweet "Poll: American Muslims are worried about their safety — and getting more active in their communities"

According to above instructions this "Tweets" will encode in "Fear" category. The reason is that, in this category they tell that, people are much worried for their safety.

2. Sadness

In this Category, the following emotions are included:

Powerless, hopeless, impotent feelings, withdrawal behavior, guilty behavior, disappointment, insecurity, rejection or negation. However, to show the sympathy towards someone or some group is also included in this category.

For Example,

AlCongress wrote a tweet on March 28, 2017, "It's time to hear from a community that's often talked about but rarely given the chance to speak,"

Here they are talk about the Muslims Community in America as the Tweet expressed that,

Muslims in America get very less chances to express their own feelings. Therefore, they are

"Depressed and Sad" and we should hear their voices.

3. Anger/Hate

It is powerful emotions that provides energy in a person's behavior. In this Category, the following emotions are included:

Irritation, agitation, outrage, frustration, furiousness, bitterness, rage, aggravation, anger, annoyance, grouchiness. On the second hand the "hate, jealousy and furry" are also the part of this category.

For Example:

"Muslim Advocates" wrote a tweet "Anti-semitism and bigotry is unacceptable.

Gorka should step down & should have never been hired in the first place".

Above both "Bold" sentences are show that, Muslims shows rejection behavior towards someone. So, it has become the part of "Anger or Hate" category.

4. Joy/Happiness

It is known as a creative behavior. In this category, the following emotions are included:

Lough, smile, enthusiastic behavior, amusement, cheerfulness, excitement, hope, optimism, satisfaction and enjoyment. However, the height of excitement, and the non-romantic love are also the part of this category.

For Example:

"Stand with Team Trump and add your name to join the movement that is making

America great again → http://gop.cm/cWsKhi"

5. Other

In this category, the emotions that are not the part of above mentioned categories has been considered in this category. On the other side, the emotions belong to above category but have not relation to Muslims and Trump has also been considered the part of this category.

For Example:

AICongress @aicongress on Mar 21 tweet "Hijab Day is a great way to teach people about Muslim women and who we really are," said Rawag, noting that the"

In this tweet the message is related to Muslims but it not expressed any emotions related to President Trump. Therefore, this tweet has not become the part of any above categories.

CHAPTER 4

RESULTS AND FINDINGS

Table No. 4.1.

Sentiment Type by Type of Organization

Type of		Type of Org	ganizations		Total
Sentiments	Muslim	Muslim	Muslim	US Political	
	Rights	Educational	Political	Parties	
Fear	24.0%	16.9%	18.2%	1.4%	19.3%
Sadness	28.5%	39.2%	37.8%	16.0%	27.8%
Anger	43.0%	22.3%	26.2%	42.2%	40.2%
Happiness	0.8%	1.1%	0.9%	15.3%	3.2%
Other	3.8%	20.4%	16.9%	25.1%	9.4%
Total	100.0%	100.0%	100.0%	100.0%	100.0%

Interpretations

The table no. 1 explains the variance in diverse types of American organizations' sentiments that they have expressed on twitter. Findings show that, fear is high in Muslim rights organization, which is almost 24%. Furthermore, the findings of this table tell that, the Muslim Educational, Muslim Political also fear from Trump's Hate speeches. They are expressed 16.9% and 18.2% of fear emotions respectively. While US political Organizations has not shown any fear from the Trump's Speeches. Their fear is almost 1.4%.

While describing the Sadness, it is concluded that, Muslim educational and Muslim Political Organizations are more concerned and worried about the Trump's hate speeches during presidential elections. As facts exposed that, 28.5% of Muslim Rights organizations anxious about Trump's presidency. Furthermore, 16.0% of US Political Organization's tweets is categorized in sadness category.

Likewise, all organizations expressed "Aggressive and Hate" behavior at huge level towards Trump's Speeches. Muslims rights expressed 43% aggressiveness towards trump. Similarly, the 42.2% of Native Political Organizations expressed their "Furry" feelings towards Mr. Trump. However, 22.3% by Muslim Educational and 26.2% by Muslim Political Organizations show their anger for Mr. Trump.

While exploring the Happiness sentiments of all organizations through their tweets the table revealed that, the Happiness emotion is on peak with almost 15% in US Political Organizations' tweets. Conversely, this emotion is almost "None" in all Organizations' related to Muslim. According to findings, there is almost 1% or less than this happiness emotions existed in these organizations' tweets.

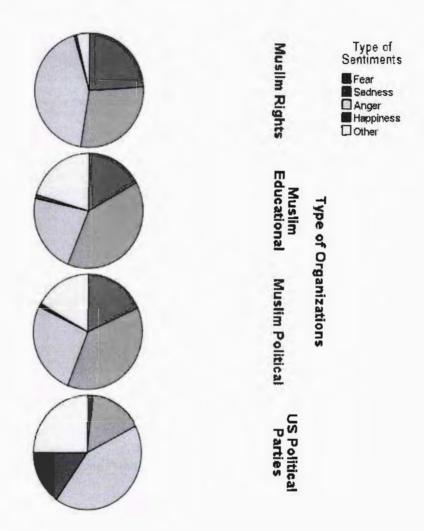
At the end, 3.8% Muslim Rights Organization are expressed other type of sentiments. Besides this, Muslims Educational and Muslim Political based organizations expressed 20.4% and 16.9% "Other" type of emotions respectively. However, the US Political Organizations are expressed a high level of other type of expressions as compared to other Organizations. The figures articulated the 25% of "Other types of sentiments expressed by US Political Parties while using twitter.

These findings demonstrate that, Negative Emotions are on top which are "fcar, anger, and sadness'. According to results "Anger" is on peak with 40.2% emotions which is very high by contrasting to any other emotion. Next to this, sadness is on second with almost 27.8%. Then,

the fear is on third, with about 19.3% of emotions. "Other" category emotions are on fourth no with 9% of emotions. Lastly, the "Happiness" containing about 3% of emotions.

Chart No. 4.1.

Sentiment Type by Type of Organization



Interpretation

This Pie Chart has exposed the difference between the sentiments expressed by different organizations in United States through their twitter accounts. The graphical representation of this chart illustrated that, Anger is more high in Muslim Rights and US political Parties tweets that is almost near to 40% in both. Moreover, this also explained that, Sadness is more in Muslim Educational and Muslim Political Organization that is around 35% in both.

Moreover, the Happiness is almost not existing in all Muslim Organizations. Whereas, almost 25% US political organizations are happy with Mr. Trump's Policies regarding Muslims in US. On the other side the fear is equally a part of all type of Muslims organizations. This fear is relating to the anti-Muslim policies and Hate speeches against Muslims. The figures of fear in all organizations is equal to almost 30%. Similarly, Muslim Political and Muslim Educational Organizations are much concerned about the Muslims living in US while their rival was participating in presidential election and hecame the President of United States.

At the last, Muslim educational and Muslim Political organizations are expressing almost 25% the sentiments that were belongs to the "Other" category. While, Muslim rights organization has expressed very less emotions relating to "Other" category.

Type of Sentiments by Organizations Differ by Religious Categories

Type of Sentiments	Type of Re	Total	
	Muslim expats	Non-Muslim Americans	
Fear	22.9%	1.4%	19.3%
Sadness	30.1%	16.0%	27.8%
Anger	39.8%	42.2%	40.2%
Happiness	0.8%	15.3%	3.2%
Other	6.3%	25.1%	9.4%
Total	100.0%	100.0%	100.0%

Interpretation

Table No. 4.2.

The table no. 2 expressed that, the negative behaviors (Fear, Sadness and Anger) are on peak as compared to other organizations. According to detail facts and figures of this table, it is clear that, Muslim Expats are almost 22% feared from Trumps presidency and his hatred speeches and policies about Islam. Similarly, almost 30.1% Muslims are worrying from the future of Muslims in US in the presidency of Mr. Trump. On the other side, Native American are about 16% concerned from the elected president.

Additionally, Anger is also hugely uttered by both Muslim expats and Non-Muslim Organizations. Findings discovered that, 39.8% Muslims shows their anger for newly elected president (Donald J. Trump). Similarly, almost 42.2% Non-Muslim expressed hatred and aggressive sentiments about Trump.

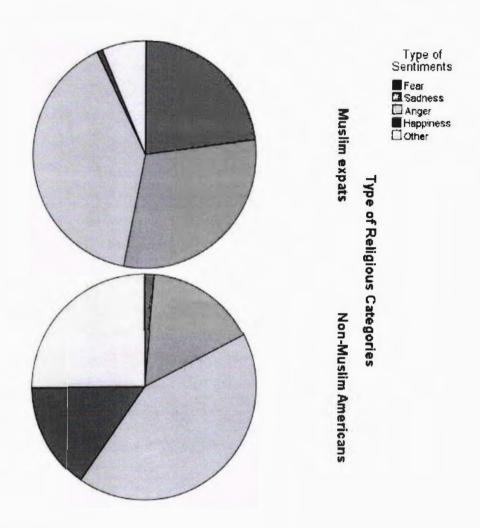
Conversely, these findings dramatically down in happiness emotions. Almost 0.8% from Muslims and 15.3% from Non-Muslim expressions related to Happiness. Both Muslim and Americans are not happy with Mr. Trumps anti-Muslim Policies.

The "Other" category's emotions in this table are being figured out as Non-Muslims expressed almost 25.1% in their tweets. While about Muslim expressed 6.3% "Other Category" emotions of American have been coded in this category.

Finally, table shows that, Negative Emotions—fear, sadness and Anger—are on peak. Results articulated that, "Anger" is on topmost with 40.2% emotions which is very high by contrasting to any other emotion. While, sadness is almost 27.8%. Then, the fear is on third, with about 19.3% of emotions. "Other" category emotions are on fourth no with 9% of emotions. Lastly, the "Happiness" containing about 3% of emotions.

Chart No. 4.2.

Sentiment Type by Type of Religious Categories



Interpretations

The no. 2 described the emotions of both Muslims expats and Non-Muslim Organizations on individual bases. The graph is based on the percentage of all emotions with in the respective category. Muslim expats show more aggressive, sadness and fearful emotions in the response of Mr. Trump's hate speeches and hate policies for American Muslims. On the other hand, Non-Muslims are producing more anger and happiness emotions for Mr. Trump.

According to detailed findings of this Pie-Chart it is being explored that, Muslims expats organization expressed about 40% anger/hate behavior against anti-Muslim and hate speeches of elected president Trump. Similarly, about 30% of Muslims are worried about the future life in Trump's America. However, almost 20% are scared about their safety in US. Lastly, about 1 percent of American Muslims' emotions are related to happiness.

On the other side, the American native Organizations are also exposed their aggressive behaviors towards Mr. Trump. Almost 45% of emotions of Non-American are touch with anger. Nevertheless, their emotions are equal in sadness and happiness. Facts shows that, about 20% both emotions are expressed by Native American Organizations. However, their expressed emotions in the other category is about 30%. While they are about 2% fear from Mr. Trump.

Table No. 4.3.

Type of Sentiments by Different Muslim Organization

Tota	ization	Type of		
7	Muslim	Muslim	Muslims	Sentiments
	Political	Educational	Rights	j
22.9%	18.2%	16.9%	24.0%	Fear
30.1%	37.8%	39.2%	28.5%	Sadness
39.8%	26.2%	22.3%	43.0%	Anger
0.8%	0.9%	1.1%	0.8%	Happiness
6.3%	16.9%	20.4%	3.8%	Other
100.09	100.0%	100.0%	100.0%	Total

Interpretation

Table No. 3 determined the types of sentiments expressed by the different types of Muslim Organizations. The findings revealed that, anger is on peak level in all types of Muslim expats organization. However, there is very less no. almost equal to 1 percent of happiness is available in these types of Organization.

According to detail, Muslim rights organization feel more fear for living in US as compared to others. The figures show that, almost 24% of Muslim rights organizations thinks that, it is fearful to live in US. While, almost 16.9% and 18.2% of fear sentiment is the part of Muslim educational and Muslim political organizations respectively.

Secondly, the sadness is high in Muslim educational and Muslim Political Organizations. The facts express that, almost 39.2% Muslim educational tweets are related to sadness. Likely, the

similar no. of sadness emotion is expressed by Muslim political organizations which is almost 37.8%. While it is little low in Muslim Rights Organization.

Thirdly, the Anger is very high in Muslim Rights Organization. This category also covers the "Hate" sentiment. In Muslim Rights expressed it almost 43%. While this sentiment is low in both remaining Organizations as compared to Muslim Rights. In both others, the facts show that, 22.3% and 26.2% are expressed by the Muslim educational and Muslim Political Organization.

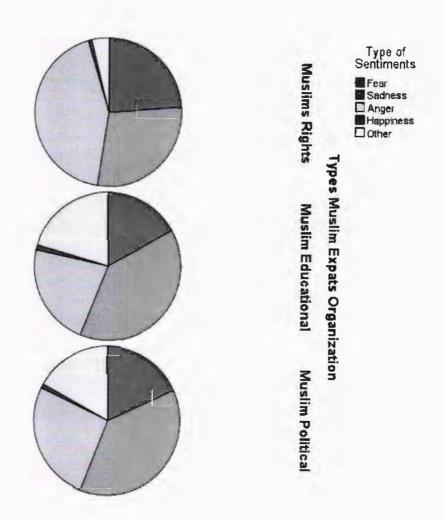
Fourthly, the Happiness Category's sentiments are almost not expressed by any type of Muslim Expats Organization. While analyzing the Happiness category sentiment the findings tells us that, 0.8%, 1.1% and 0.9% emotions are expressed by the all Muslim expats organizations correspondingly.

Lastly, the "Other Category" type's emotions/sentiments are expressed by Muslims Organizations as follow. 3.8% by Muslim Rights, 20% by Muslim Educational and 16.9% by Muslim Political Organization expressed this category emotions.

By comparing the total no. of emotions, the table suggest that, the negative emotions are on peak level in Muslim Organization's tweets. Moreover, "Anger and Sadness" are high with 39.8% and 30.1% congruently. While "Fear" contains about 23% while comparing to other emotions. Conversely, "Happiness" category emotions are very less seeming in Muslim Expats Organization's tweets. The Muslims expressed only 0.8% their joy feelings in their tweets. However, the "Other" category emotions are also very low with as almost 6.3% as compared to other categories of emotions.

Chart No. 4.3.

Sentiment Types by Types of Muslim Expats Organizations



Interpretation

The above Pie Chart explain the different types of Emotions related to Muslim Expats Organization. Muslim Rights Organization expressed anger more as compared to other type of sentiments. Furthermore, the Sadness and Fear are on the middle level organizations. At the end happiness are almost not exist in Muslim rights organization.

Secondly, in Muslim Educational Organizations, the Sadness is high as compare to other sentiments. Additionally, Anger and fear on the second no. in this category of organizations. While the "Other" category sentiments are also expressed almost 20% in this category.

Lastly, in Muslim Educational Category of Organizations, the Sadness on the peak with almost 40% with contrast to other sentiments. Anger is on second no. with almost 30%. Furthermore, this type of organization expressed less no of "fear" and "other" type of sentiments.

CHAPTER 5

DISCUSSION AND CONCLUSION

Discussion

This study mainly focused on the Muslims sentiment expressed through twitter. For complementary purpose, we also analyzed the tweets of some American Political Parties. The researcher analyzed that Both Muslims and American have more negative views about Mr. Trump. Moreover, the negative behavior means that "Anger, Fear and Sadness or Sympathy". However, the Anger is on peak level both in Muslims and Non-Muslims. The research also found that Mr. Trump has not good reputation among Muslims and Non-Muslims in US.

Answering the Research Questions of the Study

RQ1: What sentiments are expressed by the Muslim Expats and Native American about Donald J. Trump's speeches on Twitter?

The research found that, Both Muslims and non-Muslims has expressed many sort of sentiments through their tweets. As the table 4.1 expressed that, all organizations have collectively more negative views about Mr. President. Additionally, Muslims shows some concerns and worries for living in the United States.

According to detail, Muslim rights organizations show their aggressive behavior for almost 42%, however, the same ratio is existed in the tweets of American political parties. The table again explored that, Sadness and fear is also more in Muslim organization's tweets, as, they expressed almost 40% sadness and about 20% fear in their tweets. While the sadness is also uttered by Non-Muslim's organizations and they were showing sympathy for Muslims about 20% in their tweets. Non-Muslims has no fear For Mr. Trump. On the other side, Non-Muslim

organizations shows some happiness for Donald Trump's presidency and his anti-Muslimism policies. Almost, 15% tweets of Non-American were showing happiness.

RQ2: Whether the emotions expressed differ by religious categories?

This research question elaborates to find out the difference between the emotions that has been expressed by the different religious organizations. In the results, the table 4.2 explored that, Muslims Expats organizations show more negative behavior as compared US Political Parties. In addition, in the tweets of Muslim organizations 39% relates to anger, 30% sadness and 20% fear. Therefore, Muslims don't accept to Donald Trump and his presidency. They have strong fear and security threats from him. Moreover, Muslims are also feeling furiousness towards him.

On the contrary side, the American Political Organizations show the "Ire" towards Donald J. Trump's Speeches. According to Table 4.2. The American Political Organizations also expressed almost 42% anger for him, that figure is greater that the Muslim's anger. From the results, it is also clear that, both Muslims and Non-Muslims has not been putative to him as president. In addition, it is not good for a democratic country that, the most of nationals of a country, especially the big minority did not acknowledge a person as president but he become the president even after losing the popular vote.

RQ3: Of the Muslims tweets do the emotions expressed differ by type of organization?

Through this research question, we found the difference between the tweets of Muslim Representative Organizations that is categorized by their mission statements. By giving the answer of this question we found that, mutually, all organizations expressed their emotions in negative manners. However, there is a little bit difference exist in the emotions of these organizations. We have also found that, Anger/Hate and Sadness/Sympathy is almost on peak

as compare to other sentiments. Following to these the "Fear" is also hugely expressed by Muslims.

The table 4.3. Expressed that, Muslim Rights Organizations show more furiousness with almost 43% from their expressed sentiments for Mr. Trump. Similarly, the anger is also high in both others with almost more than 20% in both. On the other hand, Muslim educational and Muslim Political organizations expressed more sadness sentiments with almost 40% and 38% respectively. However, the Fear is also more in Muslim Rights Organizations. These all findings made a conclusion that, American Muslims didn't accept the Mr. Trump either as a candidate of president or as the president of US. Moreover, they are also against the Mr. Trumps policies that he made for Muslims and other immigrants in United States. Different other American Reports suggested that, Muslims aren't feel secure with American President.

After became the president, the Donald J. Trump Made some policies against American Muslims and he also banned the travelling to United States for the citizens of 6 Muslim Majority Counties. In reaction to this, Muslims around the world and particularly in US are protesting against the travel ban (Mindock & Kumar, 2017) which may be a call for negative consequences. It is universally accepted that; the pressure is like an elastic if you pressurize someone again and again. The result will be more negative one, and the person to whom you are pressurizing will rise one day and will get the revenge of your wrong doings (www.emedicinehealth.com).

Trump is changing the minds of People against Islam and portraying the Islam as extremist and radical religion in his speeches (www.politico.com). Therefore, Muslims in response to this, show their aggressive and fearful behavior against newly elected president as shown in table 4.1, 4.2, 4.3.

As (Halperin, 2010) suggested that, the emotions play a vital in conflict resolution. Furthermore, (Verkuyten, 2004) explained that, both "Sympathy" and "Anger" is important in making some policies about the immigrants. The sympathy is playing an imperative role in making some fruitful policies related to political refugees and the Anger support in making good policies for the economic refuges. Similarly, the (Halperin et al., 2004) said that, anger is a more powerful emotion. It helps to make some constructive policies towards inner group. Sometimes, it became destructive.

By relating these studies (Halperin, 2010; Verkyuten, 2004) it can be easily understandable that, Muslims in the US who are speaking about their rights and against their rivals can be able to force the govt. to make some good policies for Muslim and other minority communities in the United States.

CONCLUSION

After analyzing the results the researcher has concluded this study as, The American Muslims has not accepted the Donald John Trump as the President of United States. Their feelings are very aggressive towards him and his anti-Islamic policies. Furthermore, many Native American also didn't acknowledge his presidency.

Additionally, the aggressive behavior of Muslims and Native American for the president is also high. This aggression may lead to anarchy and lawlessness situation in the country. Fear may cause to do something that may be wrong for someone and may be good for some others, or this may lead to leave the place/country. The sadness/empathy leads to make a person the victim of "laziness" who may be not able to perform better work in future.

Consequently, it is not good for United States of America because lot of immigrants are living there. Moreover, if the American establishment will not do some harsh steps to combat these hate-speeches and anti-Muslim policies, then it will lead to some undesirable consequences.

Limitations of the Study

The researcher deeply focused on objectives which has been drawn in first phase and included at the end. The topic is vast and is itself a universe of different dimensions. Our dimension was bound near to the Tweets of the Organizations' official accounts. The area of the study was limited under the following guidelines

- The Study was bound to content analysis only. In which the researcher examined tweets
 of organization.
- More specifically researcher just examined the tweets which were expressing any sort of emotions.
- Moreover, the tweets were examined of selected time period in the methodology.
- Our area of study was bound just American Muslim Organizations.
- The course of study deeply focusing on discrimination sentiments and efforts of the community that was under the discussion of the subject.
- We have examined facts under the theoretical framework of Social Psychology and learning attitude.
- This study is based on the raw data of Twitter official accounts. But, it can be examined under the different Social Networking Sites.
- We supposed the Trump regime and American Contest in sampling. However, study
 can be further entailed under the different regimes and different community based
 conflicts.
- We have discoursed and the facts against Muslims Minority, but, the course can also be lead the dimension of any of the other minority community that is living in a corporate American System.

Recommendation and Opportunities for Future Research

Mass communication is field of innovative ideas and thoughts. It comprehends new research and analysis also explores new dimensions. It draws lines and makes impressive community lives. It educates, aware and acknowledges community needs. However, communication also referred as interaction between people to people. It is newly field in which area of social life contains very significant importance. Social media is one of the dimension of mass communication that discovers the interaction of person to person, person to community and community to community across the world. Pakistan is a country where social media is considered one of the reliable source of interaction between public. Through this, people builds relations, makes interactions and share their ideas and thoughts. This study (Sentiment Analysis) is one of the dimension of this phenomenon. The Sentiment or Emotional Analysis is one of the best way to analyze the public views about any issue. Although, this study analyzes the Twitter only, but it can be done with other types of media.

This study can provide a base for content analysis of Social Media research in diverse dimensions.

It can have prolonged future studies of Sentiment Analysis.

This study would be helpful for future research projects with similar topics.

It's a long-time study that provides the way for one dimension of social media analysis and it also helpful about any sort of Sentiment Analysis. Therefore, future researcher can further more work on this issue for better understandings.

In future, this study will become a basic path way for investigation of Twitter's Analysis and its importance from regional to international level.

This study can provide a basic way for further content analysis research of other social media. Such kind of project which are related to Sentiment Analysis can be complete by following this research.

Hence in the light of this study, student also can measure the social realities and they could have done their work in better ways.

This study can also provide the basic concept of social media analysis.

In the light of this study, students can be prepared factual reports and articles about Sentiment Analysis of American Muslims.

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APPENDIX

Code Definition Sheet

1. Fear/Security

In this category, the following emotions are included:

Terrible behavior and attitude, phobic behavior and attitude. Furthermore, the emotions related to threat, danger, fear, helplessness, worried, distressed, unexpected situations, nervousness, anxiety, crying or yelling behavior and.

Besides all these a person in a fearful condition always seems active for his own safety.

For example,

ISNA on March 21, 2017 wrote a tweet "Poll: American Muslims are worried about their safety — and getting more active in their communities"

According to above instructions this "Tweets" will encode in "Fear" category. The reason is that, in this category they tell that, people are much worried for their safety.

2. Sadness

In this Category, the following emotions are included:

Powerless, hopeless, Impotent feelings, withdrawal behavior, guilty behavior, disappointment, insecurity, rejection or negation. However, to show the sympathy towards someone or some group is also included in this category.

For Example,

AICongress wrote a tweet on March 28, 2017, "It's time to hear from a community that's often talked about but rarely given the chance to speak,"

Here they are talk about the Muslims Community in America as the Tweet expressed that,

Muslims in America get very less chances to express their own feelings. Therefore, they are

"Depressed and Sad" and we should hear their voices.

3. Anger/Hate

It is powerful emotions that provides energy in a person's behavior. In this Category, the following emotions are included:

Irritation, agitation, outrage, frustration, furiousness, bitterness, rage, aggravation, anger, annoyance, grouchiness. On the second hand the "hate, jealousy and furry" are also the part of this category.

For Example:

"Muslim Advocates" wrote a tweet "Anti-semitism and bigotry is unacceptable.

Gorka should step down & should have never been hired in the first place".

Above both "Bold" sentences are show that, Muslims shows rejection behavior towards someone. So, it has become the part of "Anger or Hate" category.

4. Joy/Happiness

It is known as a creative behavior. In this category, the following emotions are included:

Lough, smile, enthusiastic behavior, amusement, cheerfulness, excitement, hope, optimism, satisfaction and enjoyment. However, the height of excitement, and the non-romantic love are also the part of this category.

For Example:

"Stand with Team Trump and add your name to join the movement that is making

America great again → http://gop.em/cWsKhi"

5. Other

In this category, the emotions that are not the part of above mentioned categories has been considered in this category. On the other side, the emotions belong to above category but have not relation to Muslims and Trump has also been considered the part of this category.

For Example:

AICongress @aicongress on Mar 21 tweet "Hijab Day is a great way to teach people about Muslim women and who we really are," said Rawag, noting that the"

In this tweet the message is related to Muslims but it not expressed any emotions related to President Trump. Therefore, this tweet has not become the part of any above categories.

Coding Sheet

Org. Name	Org. Category
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Sr.#	Fear/Security	Sadness	Anger/Hate	Joy/Happiness	Other
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Muslim Advocates

- 1. Zaineb Abdulla created the "Hate Crime Survival Seminar" to help keep Muslim women safe from anti-Muslim attacks. #SheInspiresMe
- 2. We're joining our partners @mmfa in calling on @iHeartRadio to break its silence about this racist radio host. http://mm4a.org/2nuhBDc
- 3. We stand with our friends at @AmericansUnited against @POTUS's discriminatory #MuslimBan. Join us: http://bit.ly/2ncfxNs #NoBanNoWall
- 4. Can you imagine the world without these women? We can't. Stand up now for the rights of all Muslims: http://bit.ly/2m0IWc1 #SheInspiresMc
- #MuslimBan2 blocked indefinitely by federal judge in Hawaii, proving hate has no place in America
- 6. We're fighting back against @POTUS's attempts to discriminate against Muslims. Join us: http://bit.ly/2nc6zQr #MuslimBan #NoBanNoWall
- 7. We're in this together. Say you're with us: http://bit.ly/2nGdULh #MuslimBan #NoBanNoWall
- 8. We're standing with the Muslim community against hate. Join us: http://bit.ly/2n2pLAf #MuslimBan #NoBanNoWall
- 9. We will always fight back against religious persecution. We hope you'll join us: http://bit.ly/2n2pLAf #MuslimBan #NoBanNoWall
- 10. This morning we filed a lawsuit against President Trump's Muslim Ban. We will make sure the Muslim community's voice is heard! #NoBanNoWall
- 11. This Irish American is celebrating #StPatricksDay by fighting the #MuslimBan & raising money for Muslim Advocates! http://bit.ly/2mbhfSV
- 12. Anti-semitism and bigotry is unacceptable. Gorka should step down & should have never been hired in the first place.
- 13. MUSLIM BAN BLOCKED AGAIN! #MuslimBan #NoBanNoWallNoRaids
- 14. An endorsement of discrimination by a foreign leader does not make the #MuslimBan constitutional or legal.
- 15. From the Justice Dept to Muslim Advocates, our new legal director has 1 goal in mind—fighting anti-Muslim bigotry.
- 16. The youngest winner ever of a Nobel Peace Prize, Malala Yousafzai has been an education advocate since the age of 16. #SheInspiresMe
- 17. Long-time @HillaryClinton aide @HumaAbedin showed what a strong Muslim woman looks like during the 2016 presidential campaign #SheInspiresMe
- 18. Gold Star mom Ghazala Khan gave a voice to Muslim women following @POTUS's attack on her and her husband. #SheInspiresMe
- 19. Olympic Gold Medalist @DalilahMuhammad was the first American woman to win the gold in the 400-meter hurdles. #SheInspiresMe
- 20. Amirah Sacket created the hip-hop group, "We're Muslim, Don't Panic" to combat stereotypes about Muslim women. #ShcInspiresMe
- 21. Writer and entrepreneur @xoamani founded @muslimgirl when she was just 17 and has spoken at the White House! #SheInspiresMe
- 22. For #InternationalWomensDay, let's talk about the Muslim women who are making America—and the world—great. Thread below. #SheInspiresMe
- 23. FACT: The six countries mentioned in @POTUS's #MuslimBan are more than 90% Muslim. http://bit.ly/2lUygvS

- 24. We'll never stop fighting, but we need your help. Say you're ready to fight the #MuslimBan; http://bit.ly/2mcGssV
- 25. President Trump may call it by another name, but it's still a #MuslimBan—and it's still bigoted. Read:
- 26. Join us tonight at 8 pm ET for a community call about @POTUS's newest #MuslimBan and the state of civil rights: http://bit.ly/2n7vvlz
- 27. BREAKING: Trump just signed another #MuslimBan. Say you're against anti-Muslim bigotry: http://bit.ly/2lOH5qE #NoBanNoWall
- 28. "Everything that is broken in our country can be fixed" -- We agree! Let's start by guaranteeing freedom & justice to all. #JointAddress
- 29. Thank you @POTUS for condemning #hate against minorities and immigrants -- now let's get to work and fight it. #JointSession
- 30. Trump: "We are a country that stands united in condemning hate & evil in all of its very ugly forms" #JointSession
- 31. Why is the USA denying a British schoolteacher with a legal visa entry? http://cnn.it/2le96HS #NoBanNoWall
- 32. We will never stop standing up against bigotry and hate. #NoBanNoWall
- 33. The numbers arc in, and the results are clear—it was a Muslim ban and it was discriminatory. http://nyti.ms/2le9lms #MuslimBan #NoBanNoWall
- 34. Thank you, Oregon! The #MuslimBan is discriminatory and bad for America. http://bit.ly/2mkvXqv #NoBanNoWall
- 35. We will continue to fight for the right of all Americans to worship freely and safely in their community.
- 36. Discrimination in the name of states' rights is against everything we stand for as Americans. http://bit.ly/2mpXXVF #transrights
- 37. "An attack on one of us is an attack on us all." #EndHate
- 38. Same bigotry, different day.
- 39. Know your rights with latest #MuslimBan Update alert from @MuslimAdvocates. https://ctt.ec/GM7he+ http://icont.ac/3Gr3l
- 40. Congrats to our friends in the #Islamberg community who fought long and hard to see this day!
- 41. Flynn, who referred to Islam as "a cancer," has resigned as national Security Adviser:
- 42. If you've been harassed or detained at the airport, report it now: http://goo.gl/pYgDgI #NoMuslimBan #NoBanNoWall
- 43. A HUGE VICTORY! The 9th Circuit court upholds the suspension of Trump's #MuslimBan!
- 44. Report all incidents of harassment or detainment at the border now: https://goo.gl/pYgDgI #NoMuslimBan #NoBanNoWall
- 45. #MuslimBan hearing: "This matter is now submitted." The hearing is now adjourned! Thanks for tuning in during our live tweet! #NoBanNoWall
- 46. #MuslimBan hearing: Judge Clifton reminds the US govt attorney of the problematic statements made by Trump during his presidential campaign.
- 47. #MuslimBan hearing: The three-judge panel is comprised of Canby (Carter appointee), Friedland (Obama appointee), Clifton (Bush appointee).
- 48. #MuslimBan hearing: State of WA atty reminds the court that "the President called for a complete ban on the entry of Muslims."

- 49. #MuslimBan hearing: State of WA atty: There is "shocking" evidence from the Trump administration of intent to discriminate against Muslims.
- 50. #MuslimBan hearing: State of WA attorney: 'That's half a million people who lost their right to travel, visit their relatives'
- 51. #MuslimBan hearing: The Trump administration "has changed its mind 5 times" on who the travel ban applies to in the US.
- 52. #MuslimBan hearing: State of WA atty giving voice to the many families that have been separated due to Trump's travel ban.
- 53. #MuslimBan hearing: State of WA atty says that the US govt has misrepresented its claim in this case.
- 54. #MuslimBan hearing: State of WA atty giving voice to the longtime residents who couldn't travel overseas to their families.
- 55. #MuslimBan hearing: State of WA atty: This executive order "throws this country into chaos."
- 56. #MuslimBan hearing: Judge refers to the many universities who have researchers and students affected by the travel ban.
- 57. #MuslimBan hearing: Judge to US govt attorney: 'Is there any purpose in your argument that a state cannot bring this claim?'
- 58. #MuslimBan hearing: Judges questioning if there is any reason to believe there's any real risk to the country.
- 59. #MuslimBan hearing: Judge questioning the US govt on why it has not presented evidence supporting the travel ban.
- 60. #MuslimBan hearing: Case title is 17-35105 State of Washington, et al. v. Donald J. Trump, et al.
- 61. #MuslimBan hearing: Dive into some of today's legal arguments by reading our brief to the Ninth Circuit: http://cdn.ca9.uscourts.gov/datastore/general/2017/02/07/17-35105%20Muslim%20Advocates%20Amicus.pdf ...
- 62. Here's the Ninth Circuit's day sheet on today's hearing. #MuslimBan
- 63. Today we filed a legal brief in federal court against Trump's #MuslimBan. The fight continues! https://goo.gl/XbCeR4 #NoBanNoWall
- 64. Membership on Trump's council = endorsement of bigotry. Thanks to the thousands who made their voices heard to @Uber. #NoBanNoWall
- 65. Terrible #EndHate
- 66. Share our resources on Trump's #MuslimBan: Community guidance (http://goo.gl/EMCKGR) & fact sheet (http://goo.gl/YG4uxd) #NoBanNoWall
- 67. The nation will not stay silent. #NoBanNoWall #MuslimBan
- 68. All visa holders from the 7 affected countries should consult an immigration attorney prior to ANY travel outside the U.S. #MuslimBan
- 69. Govt has an important job to protect Americans from harm, but it must do so consistent with our Constitution & founding values. #MuslimBan
- 70. With the stroke of a pen, President Trump took steps that erode our values and our democracy. #MuslimBan #NoBanNoWall
- 71. Never forget that we are a nation founded by immigrants fleeing religious persecution. #NoBanNoWall
- 72. Thank U @bustle for recognizing @MuslimAdvocates work & naming us on your list of Muslim advocacy groups to support

- 73. Don't forget to sign up for tomorrow's community call to learn about Trump's executive orders
- 74. Let's fight for the rights of #all Americans. Resist a Muslim registry, stop extreme vetting, prevent hate crimes. #Our100Days
- 75. We'll continue to work with a coalition of orgs to pressure tech companies to reject bigotry, resist any type of Muslim registry #Our100Days
- 76. As Trump takes the oath, @muslimadvocates is prepared to protect the rights of Americans of all faith.
- 77. Before current administration wraps up, makes a good step fwd to prevent airline discrimination
- 78. Grt news--after @MuslimAdvocates & @NAACP_LDF asked, @USDOT has new guidance does 2 prevent airline discrimination
- 79. We're grateful for Senator @alfranken ensuring that our next Attorney General will protect the freedoms of all Americans. #StopSessions
- 80. When the Attorney General nominee praises David Horowitz, the 'godfather of the modern anti-Muslim movement,' it's time to #StopSessions.
- 81. Senator @amyklobuchar: "There has been a lot of anti-Muslim rhetoric out there... It has no place in our country." #Sessionshearing
- 82. Sessions accepted two awards from anti-Muslim hate groups. Not qualified for AG #StopSessions https://www.muslimadvocates.org/wp-content/uploads/Sen.-Sessions-Coalition-Letter-Jan-9-2017.pdf ...
- 83. Great effort to block a Muslim registry
- 84. Great legal ruling for community struggling to build mosque. Happy to have supported case via amicus brief.

Muslim Voices

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